



PRIVACY POLICY

Collection and Use of Personal Information

Personal information is data that can be used to identify or contact a single person. You may be asked to provide your personal information anytime you are in contact with EDC Facilities Maintenance, LLC or a EDC Facilities Maintenance, LLC affiliated company. EDC Facilities Maintenance and its affiliates may share this personal information with each other and use it consistent with this Privacy Policy. They may also combine it with other information to provide and improve our services and advertising. You are not required to provide the personal information that we have requested, but, if you chose not to do so, in many cases we will not be able to provide you with our services or respond to any queries you may have.

Below are a few examples of certain types of personal information EDC Facilities Maintenance, LLC may collect and how we may use it:

What personal information we may collect:

- We may collect a variety of information, including your name, mailing address, phone number, email address, IP address, location information, and credit card information.
- When you invite others to participate in EDC Facilities Maintenance, LLC services or forums, EDC Facilities Maintenance, LLC may collect the information you provide about those people such as name, mailing address, email address, and phone number. EDC Facilities Maintenance, LLC will use such information to fulfill your requests, provide the relevant product or service, or for anti-fraud purposes.

How we use your personal information

We may process and use your personal information for the purposes described in this Privacy Policy; in order to comply with a legal obligation to which EDC Facilities Maintenance, LLC is subject; for the performance of a contract to which you are party; and when we have assessed it is necessary for the purposes of the legitimate interests pursued by EDC Facilities Maintenance, LLC or a third party to whom it may be necessary to disclose information.

- We also use personal information to help us create, develop, operate, deliver, and improve our services, and for loss prevention and anti-fraud purposes.
- We may use your personal information to determine appropriate services.
- From time to time, we may use your personal information to send important notices, such as communications about purchases and changes to our terms, conditions, and policies. Because this information is important to your interaction with EDC Facilities Maintenance, LLC, you may not opt out of receiving these communications.



Collection and Use of Non-Personal Information

We also collect data in a form that does not, on its own, permit direct association with any specific individual. We may collect, use, transfer, and disclose non-personal information for any purpose. The following are some examples of non-personal information that we collect and how we may use it:

- We may collect information such as occupation, language, zip code, area code, unique device identifier, referrer URL, location, and the time zone where an EDC Facilities Maintenance, LLC service is provided so that we can better understand customer behavior and improve our services and advertising.
- We may collect information regarding customer activities on our website.
- We may collect data about how you use our services in order to improve our services.

Cookies and Other Technologies

EDC Facilities Maintenance, LLC's websites, online services, email messages, and advertisements may use "cookies" and other technologies such as pixel tags and web beacons. These technologies help us better understand user behavior, tell us which parts of our websites people have visited, and facilitate and measure the effectiveness of advertisements and web searches. We treat information collected by cookies and other technologies as non-personal information. However, to the extent that Internet Protocol (IP) addresses or similar identifiers are considered personal information by local law, we also treat these identifiers as personal information. Similarly, to the extent that non-personal information is combined with personal information, we treat the combined information as personal information for the purposes of this Privacy Policy.

We may also gather certain information automatically and store it in log files. This information includes Internet Protocol (IP) addresses, browser type and language, Internet service provider (ISP), referring and exit websites and applications, operating system, date/time stamp, and clickstream data. We use this information to understand and analyze trends, to administer the site, to learn about user behavior on the site, to improve our product and services, and to gather demographic information about our user base as a whole. EDC Facilities Maintenance, LLC may use this information in our marketing and advertising services.

Disclosure to Third Parties

At times EDC Facilities Maintenance, LLC may provide third parties with certain personal information to provide or improve our services, including to help EDC Facilities Maintenance, LLC market to consumers. When we do, we require those third parties to handle it in accordance with relevant laws. EDC Facilities Maintenance, LLC does not sell personal information, and personal information will never



be shared with third parties for their marketing purposes. If you are approved for service, your account will be governed by EDC Facilities Maintenance, LLC

Service Providers

EDC Facilities Maintenance, LLC shares personal information with companies who provide services such as information processing, fulfilling customer orders, managing and enhancing customer data, providing customer service, assessing your interest in our services, and conducting customer research or satisfaction surveys. These companies are obligated to protect your information and may be located wherever EDC Facilities Maintenance, LLC operates.

Others

It may be necessary – by law, legal process, litigation, and/or requests from public and governmental authorities within or outside your country of residence – for EDC Facilities Maintenance, LLC to disclose your personal information. We may also disclose information about you if we determine that for purposes of protecting our business interests and avoiding legal liability, disclosure is necessary or appropriate. This may include providing information to public or governmental authorities. Additionally, in the event of a reorganization, merger, or sale, we may transfer any and all personal information we collect to the relevant third party.

Integrity and Retention of Personal Information

EDC Facilities Maintenance, LLC makes no representation or warranty as to the integrity, accuracy, or retention (including period of retention) of any personal or non-personal information collected, stored, or used by it. Unless required by applicable law, you are not entitled to any information or data collected, stored, or used by EDC Facilities Maintenance, LLC.

Children & Education

We understand the importance of taking extra precautions to protect the privacy and safety of children using EDC Facilities Maintenance, LLC services. We do not knowingly collect information from children or other persons who are under 13 years old. If you are under 13 years old, you agree not to submit any personal information to us. If you are aware of any personal information that has been submitted from or about a person less than 13 years old, you are required to contact us via e-mail at: alan@edcsg.com.

Third-Party Sites and Services

EDC Facilities Maintenance, LLC websites and services may contain links to third-party websites, products, and services. Our services may also use or offer products or services from third parties.



Information collected by third parties, which may include such things as location data or contact details, is governed by their privacy practices. We encourage you to learn about the privacy practices of those third parties.

Our Privacy Commitment

To make sure your personal information is secure, we communicate our privacy and security guidelines to EDC Facilities Maintenance, LLC employees and strictly enforce privacy safeguards within the company.

Applicable Law

To the maximum extent permitted, this Privacy Policy, EDC Facilities Maintenance, LLC's use of your personal and non-personal information, and your relationship with EDC Facilities Maintenance, LLC, including the sharing of personal and non-personal information with EDC Facilities Maintenance, LLC shall be governed exclusively by the laws of the State of Florida, without regard to its choice of law principles. By engaging with EDC Facilities Maintenance, LLC in any way, you expressly and irrevocably agree to the jurisdiction and forum of the courts of the county wherein EDC Facilities Maintenance, LLC's principal place of business is located as the sole, exclusive, proper, and convenient jurisdiction and venue for any dispute, claim, demand, or cause of action arising from or relating to any of the foregoing. Nothing in this Privacy Policy shall be construed as granting greater rights to you, or imposing greater restrictions or obligations on EDC Facilities Maintenance, LLC than what is afforded and required by applicable law.

Privacy Questions

If you have any questions or concerns about EDC Facilities Maintenance, LLC's Privacy Policy or data processing, or if you would like to make a complaint about a possible violation of this Privacy Policy, you are encouraged to email us at: alan@edcsq.com.

Changes to this Privacy Policy

From time to time, we may change this Privacy Policy in our sole discretion. We reserve the right to make these changes without notice. You are responsible for regularly reviewing this Privacy Policy, and your continued use of our website following any changes indicates your acceptance of those changes.